

Responding to Community Needs for 48 Years

















Private Non-Profit Organization, 501(c)(3)
Serving over 100,000 Maricopa County Residents Annually

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Region 7 serves the Navajo Nation, which is located in the northeastern corner of the state.

Region 8 serves the Inter Tribal Council of Arizona, Inc. Member tribes are located throughout the state.

Nationwide Network of Area Agencies on Aging



Who We Serve

Children 18 30 40 50 55 60+

Older Adults

Elder Refugees

AmeriCorps Members

Victims of Late-Life Domestic Violence & Elder Abuse

People w/Disabilities and Long-Term Care Needs

Residents of Nursing Homes & Assisted Living Facilities

Persons with HIV/AIDS

Family Caregivers & Grandparents Raising Grandchildren

Area Agency on Aging, Region One Programs & Services

Direct Service

Behavioral Health
Benefits Assistance
Care Transition
Case Management
(HIV & Family Caregiver)
Domestic Violence
Health Promotion
Information & Assistance
Legal Assistance
Mosaic Program
Ombudsman

Subcontracted

Adult Day Health Care
Congregate Meals
Case Management
(HCBS)
Home Care & Respite
Home Delivered Meals
Legal Assistance
Senior Centers
Transportation
Volunteer Management

Behavioral Health

- ElderVention[®]
 - Prevention/Education Services
 - safeTALK
 - Mental Health First Aid
 - Rx Matters
 - Matter of Life
 - Clinical Services
 - Hoarding
 - Home Meds

Contracted Health Plans:

Aetna Magellan
AHCCCS Medicare
BCBS of AZ/Advantage Plan Mercy Care
Cigna United Health

Humana/ChoiceCare Network



Life Enrichment

- AmeriCorps
 - Caring Circles
- Health Promotion
 - Chronic DiseaseSelf-Management
 - DiabetesSelf-Management
 - Pain Self-Management
 - Matter of Balance
 - Geri-Fit
 - Aging Mastery Program
 - Mind Over Matter

- Transportation
- Senior Centers
- Legal Assistance



Pandemic Programs

- Operation HOPE
- Goods2HOME; Goods4HOME
- elderSHOP
- elderTRIP
- Hi Neighbor
- elderConnect





AmeriCorps

Seniors Serving Seniors Model



- Encore Members 55 years+
- Looking for opportunities pre and post retirement
- Desire to meet others and remain engaged in community
- Monthly Living Stipend
- Education Benefit

Encore Members

- Older adults are looking for meaningful ways to give back to their communities.
- Many Members that we have recruited are retired professionals from a variety of fields (social work, nursing) that add value for the clients being served.
- Older adults like being served by someone from their same age cohort



Caring Circles

- Created in 2017
- Serve over 1,000 clients per year
- Currently 15 AmeriCorps Members provide social support to older adults
- This year members are also focusing on technology
- Members recruit, train, and engage individuals and groups to volunteer

Impact

as a result of participation in Caring Circles

- My attitude toward life has improved as a
 - >64% agreed or strongly agreed
- My feelings of overall personal happiness have improved
 - >62% agreed or strongly agreed



There is a time in every life for our help.

24-hour *Senior* HELP LINE **602-264-HELP (4357)**

Answers@aaaphx.org www.aaaphx.org

